

## Introducing the National Quality Infrastructure Project for Nigeria (NQIP) Component 3



# building trust for trade

THE NATIONAL QUALITY INFRASTRUCTURE  
PROJECT FOR NIGERIA

The National Quality Infrastructure Project for Nigeria (NQIP) supports the development of missing standards and quality control bodies in Nigeria, with the overall objective of improving the competitiveness of Nigerian goods and services on the domestic, regional and global markets. Component 5 of 5 focuses on the enhancement of the consumer protection role and strengthening the national quality culture. In particular, the project aims to boost the capacities of the Consumer Protection Council (CPC) and consumer protection associations (CPAs) to increase the quality offer and culture of Nigerian enterprises. NQIP has also launched the first Nigeria National Quality Award.

### Strengthening Consumer Protection

The project aims to increase capacities of consumer associations to improve the quality offer and culture of Nigerian enterprises. In this respect, the NQIP has been implementing activities aimed at strengthening the institutional capacities of the Consumer Protection Council and the Consumer Protection Associations, in order to enhance their consumer protection role on quality issues. In particular, 264 CPC staff have already been trained (including 131, i.e. 50% of women) on the CPC Act and the role of quality and standards for better consumer protection.

The NQIP is also working towards the establishment of recognised training centres at the Consumer Protection Council (CPC), Standards Organisation of Nigeria (SON) and Small and Medium Enterprises Development Agency of Nigeria (SMEDAN). The training centres will offer 3 courses, (ISO14001:2015, ISO9001:2015, ISO22000:2005), with view of additional courses. Each institution will provide the trainings from their individual and specific specialisations.



### Nigerian National Quality Award

A key achievement for the NQIP has been the launch of the National Quality Award. The newly developed Nigerian National Quality Award is a criteria-based award system premised on the international standards, ISO 9001:2015 and ISO 9004, and is intended to promote business excellence in Nigeria and the West African region. To this end, 60 potential quality award assessors have been trained.

Following the formal launch of the award in April 2017, national quality award applications were received from several businesses. These applications are being assessed and the first Nigerian National Quality Awards are expected to be awarded at the end of 2017. Level 4 NiNQA applicants have already competed at the regional level, with three Nigerian companies emerging as winners at the ECOWAS Quality Award, held in June, 2017.



#### NQIP in Brief

**Donor:** European Union  
**Implementer:** UNIDO - Department of Trade, Investment and Innovation  
**Budget:** EUR 12, 080, 000  
**Duration:** 5 years (July 2013 - July 2018)  
**NQIP Website:** <http://www.nqi-nigeria.org/>  
**National Quality Award Website:** <https://www.ninqa.org/home>



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